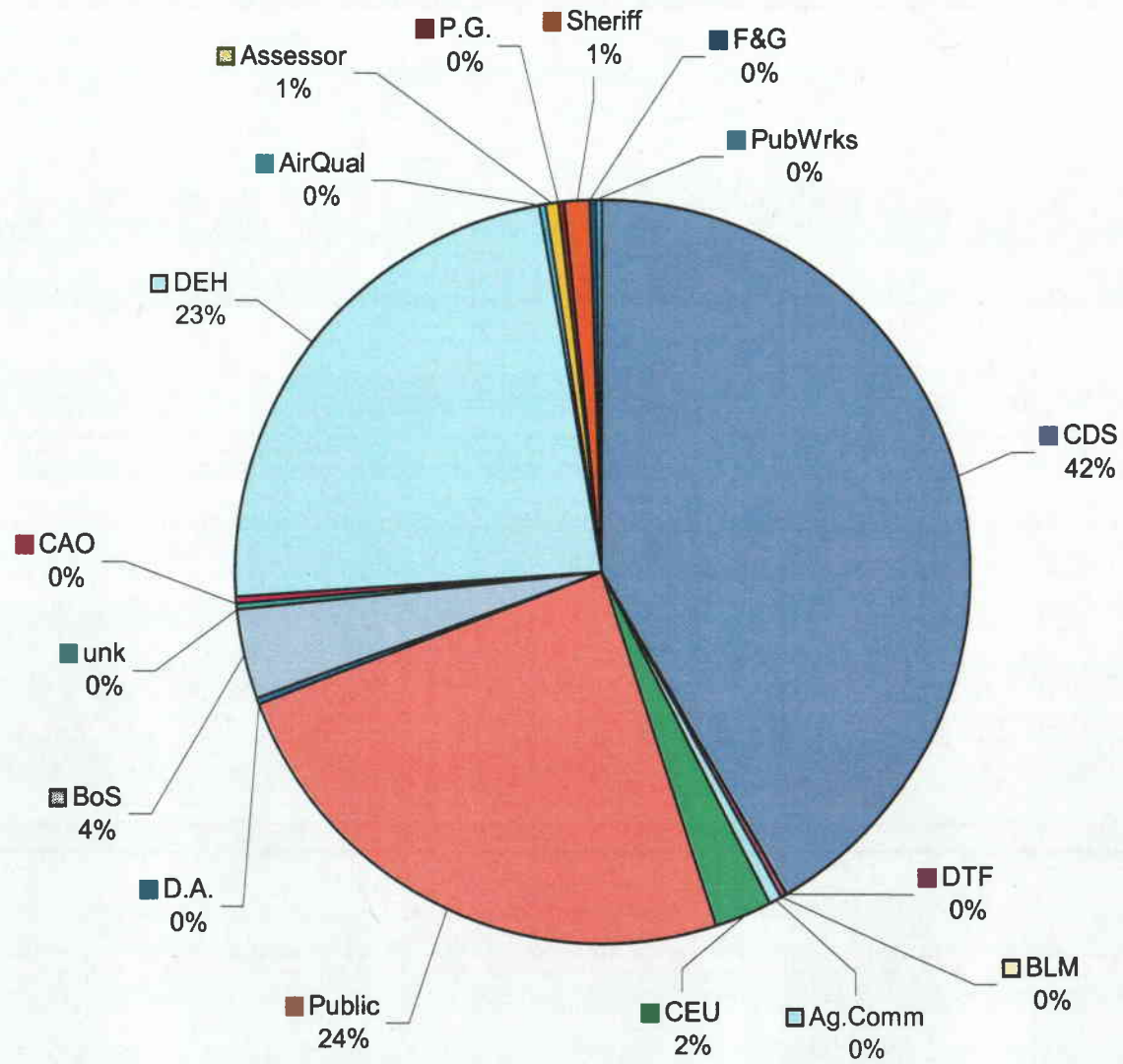
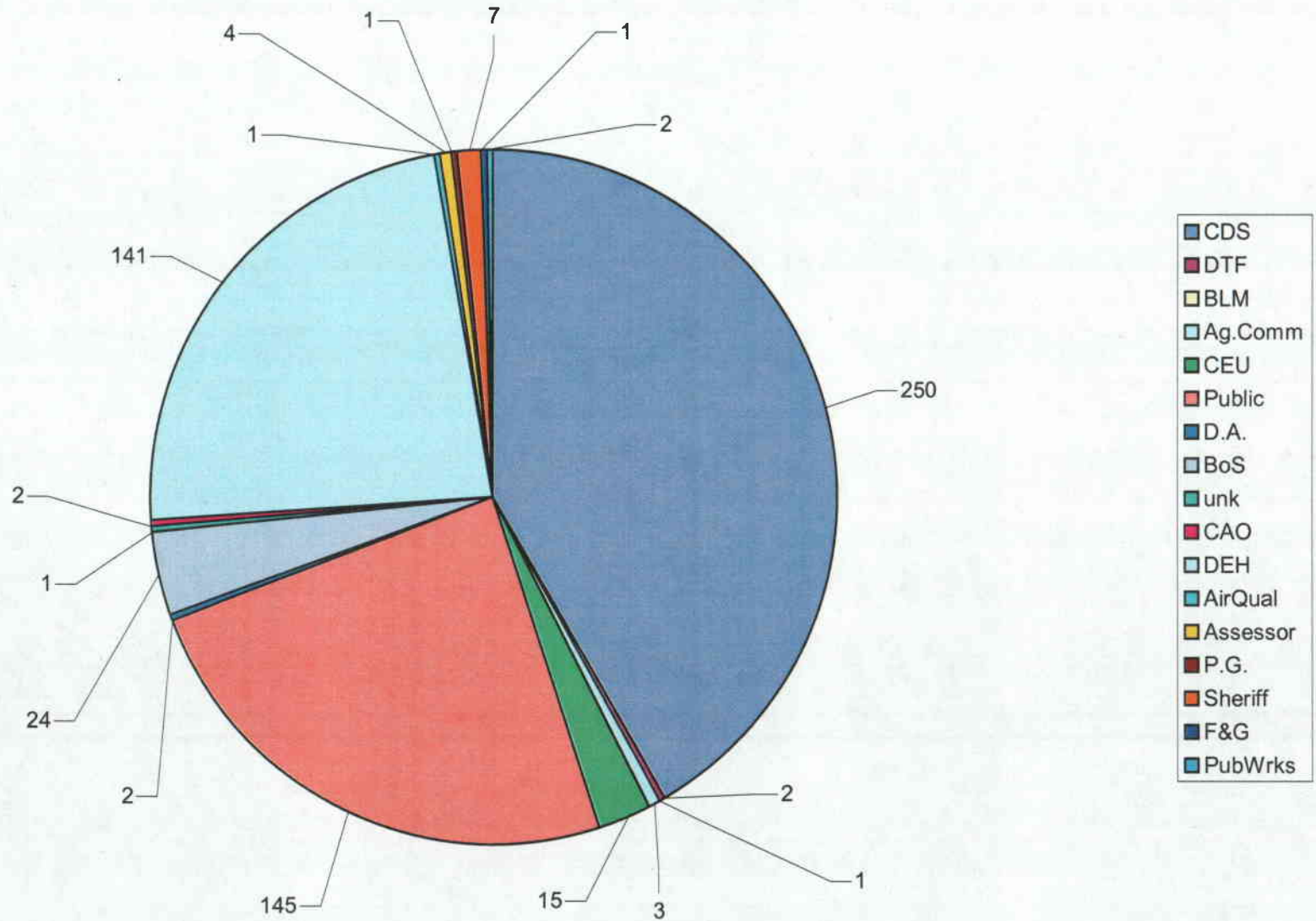


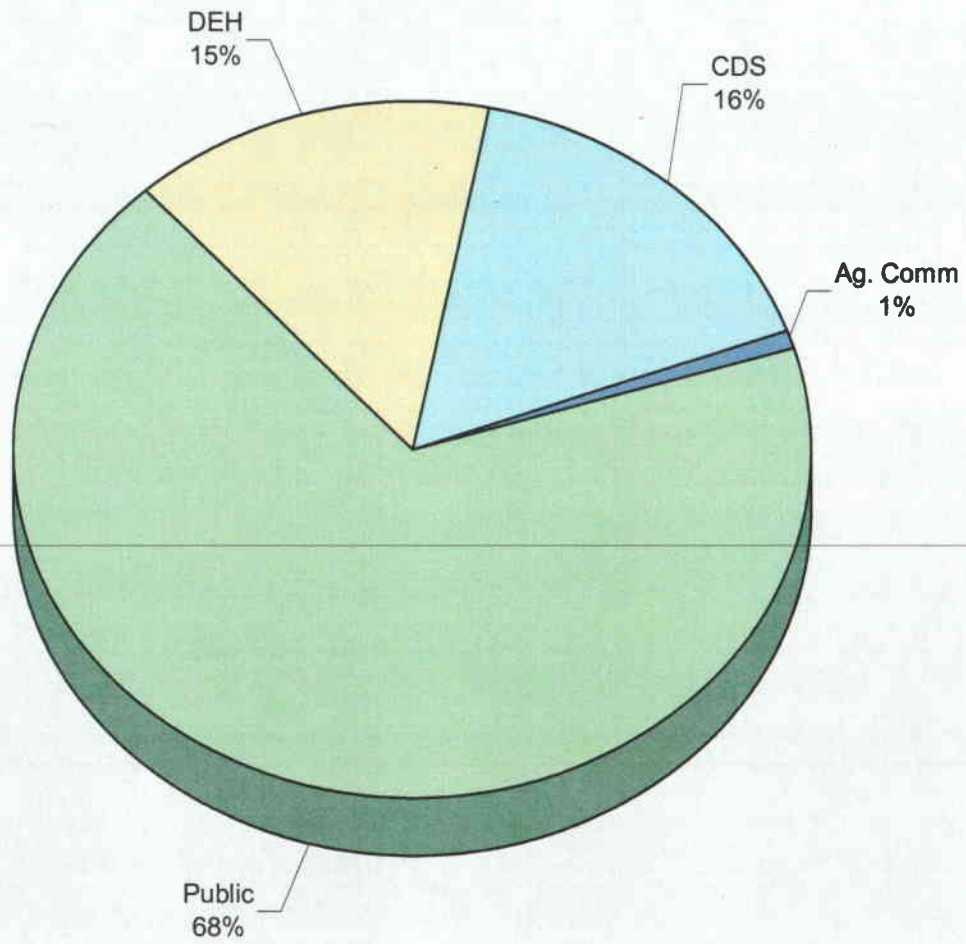
COMPLAINTS 1998 - 2007



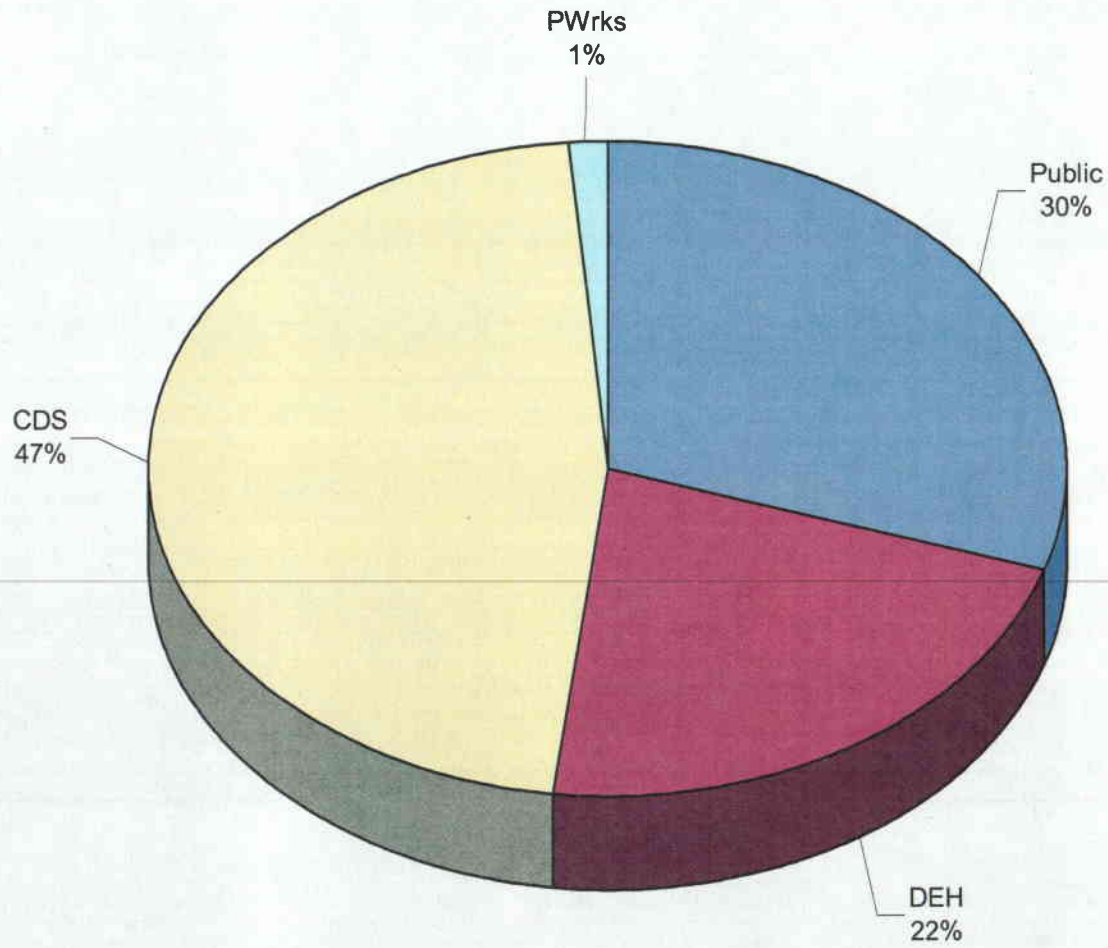
COMPLAINTS 1998 - 2007



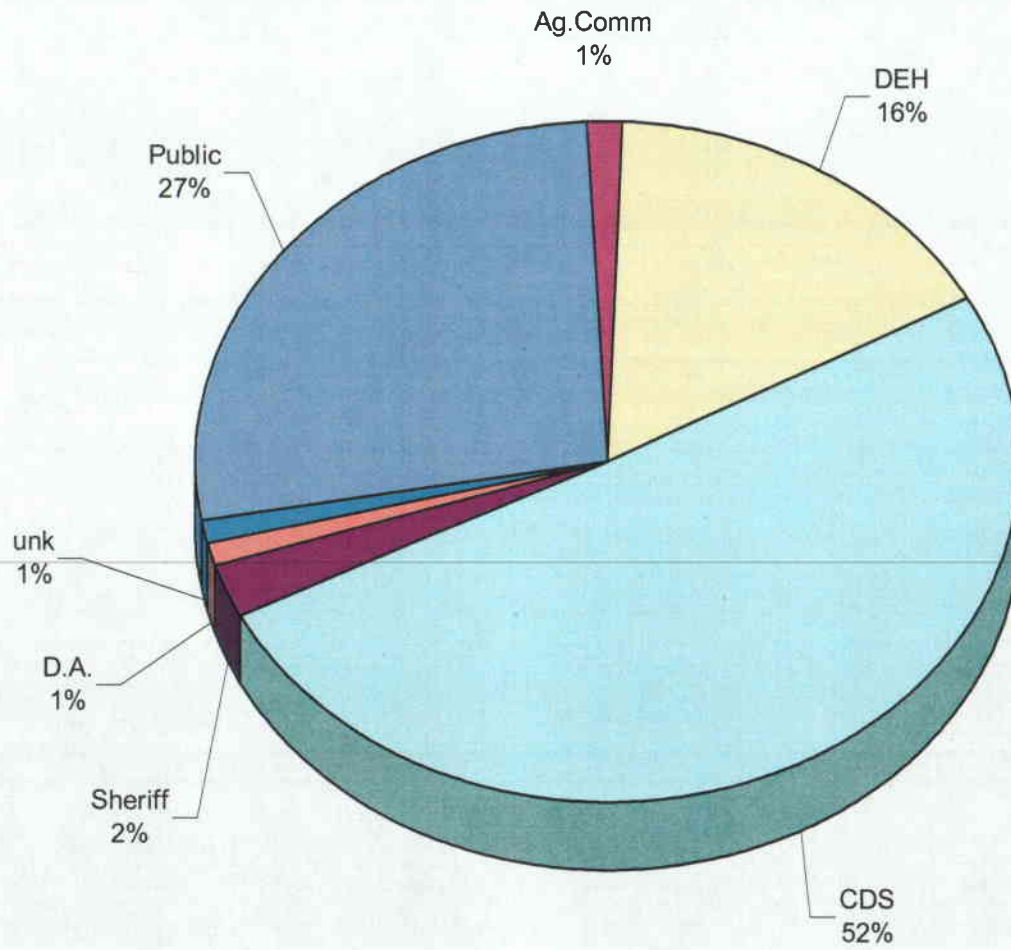
1998 [141 complaints]



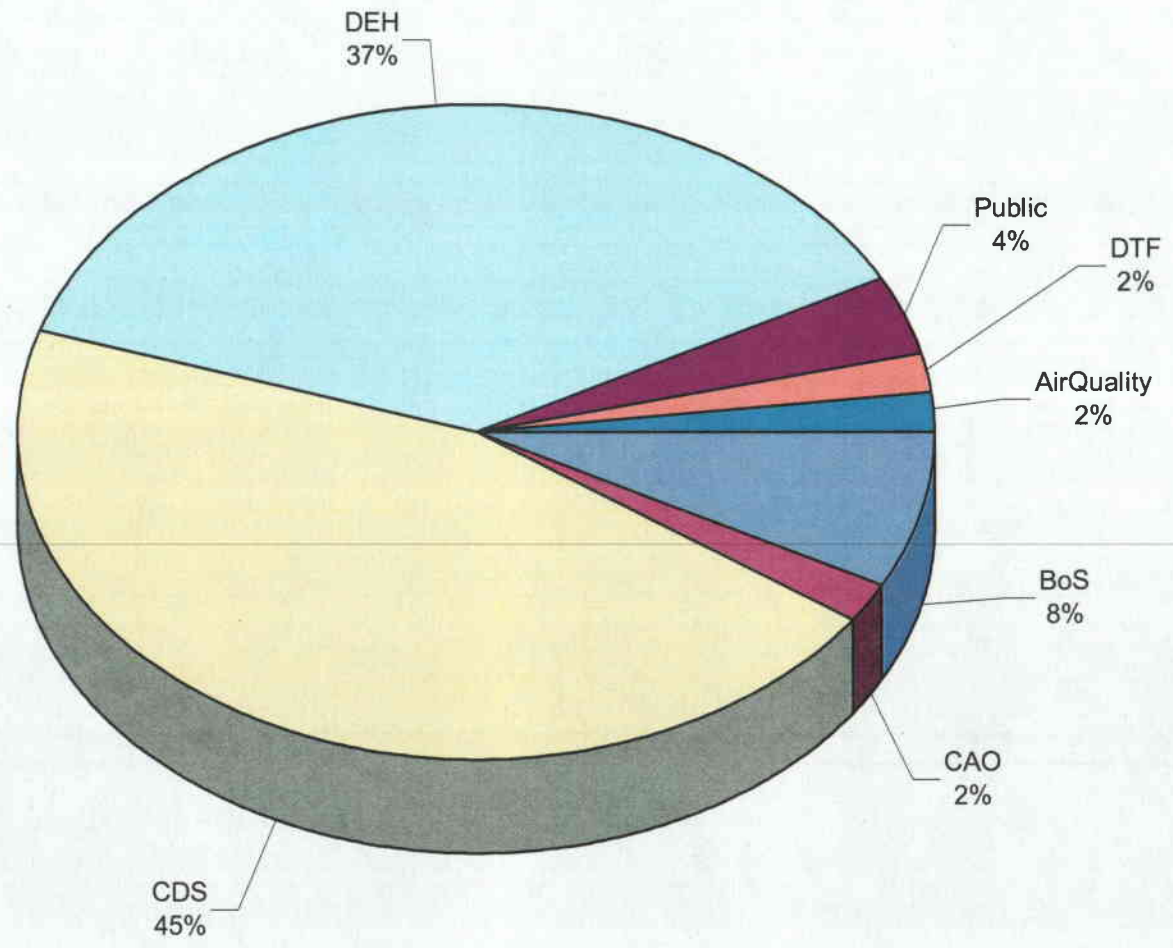
1999 [77 complaints]



2000 [85 complaints]



2001 [51 complaints]



2002 [83 complaints]

